

# Quality Assurer NQF Level 5



## PURPOSE

The Quality Assurer qualification provides comprehensive training in quality management systems, process improvement, and quality assurance activities. This programme prepares professionals to ensure compliance with standards and regulatory requirements while managing quality assurance processes across various business environments.

A qualified learner will be able to:

- Implement and maintain quality management systems effectively
- Conduct quality assurance activities to ensure standards compliance
- Manage quality assurance departments and business units
- Conduct internal audits and risk profiling assessments
- Analyse data and implement process improvements
- Manage documentation and records within quality processes

## COURSE CONTENT

### Module 1: Fundamental Management Principles

- Fundamental Management PrinciplesCommunication

### Module 2: Quality Management and Quality Management Systems

- Quality Management and Quality Management Systems

### Module 3: Quality Management and the 4th Industrial Revolution

- Quality Management and the 4th Industrial Revolution

### Module 4: Managing a Quality Assurance Department

- Managing Quality Assurance Department or Business Unit
- Lead and Manage Wellbeing and Performance of Staff and Effectiveness of Teams
- Apply Principles of Business ethics and Accountability
- Maintain Productive and Effective Work Teams for a Quality Business Unit

### Module 5: Process Management

- Process Management
- Implement and Maintain Quality Assurance Processes in Compliance with Regulatory and Customer Requirements

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## Module 6: Internal and External Stakeholders

- Internal and External Stakeholders
- Introduce new Products/Service

## Module 7: Risk Profiling and Audits

- Risk Profiling
- Conduct Internal Audits of the Quality Management System Policies and Procedures

## Module 8: Conduct Quality Assurance

- Conduct Quality Assurance to Ensure Product/Service Conforms to Standards and Regulatory Requirements
- Manage Documentation and Records within Quality Assurance Processes
- Conduct Quality Assurance at Various Stages of the Process

## Module 9: Analysis and Process Improvement

- Critically Analyse Qualitative and Quantitative Data and Use Information for Improvement

## ▲ DELIVERY

- Duration: 12 Months
- Delivery: Classroom/Online/Blended

## ▲ ENTRY LEVEL REQUIREMENTS

- NQF Level 5 qualification with Mathematics

## ▲ CAREER POSSIBILITIES

- Quality Assurer
- QA Coordinator
- Process Improvement Specialist

## ▲ ACCREDITATION

- Occupational Certificate – Quality Assurer
- Accreditation: QCTO
- SAQA ID: 118769
- NQF Level: 5
- Credits: 106

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